

Make Water Sense Money Advice Project

This service is available to people who live in Camden Town and Primrose Hill, Canteloves, Gospel Oak, St Pancras and Somers Town

If you are an agency and have clients who could benefit from this service, please contact us to discuss making a referral.

Contact Us:

Make Water Sense Money Advice Project
Tel: 02075543581

Email:
makewatersense@camdencabservice.org.uk



Citizens Advice Camden
Charity Number 291955. Company Number 1909828.
Registered Address, Head Office, 88-91 Troutbeck, Albany Street,
London, NW1 4EJ
Authorised and regulated by the Financial Conduct Authority
FRN: 617538

Free Confidential Advice. Whoever you are.

We help people find a way forward with their problems and campaign on big issues when their voices need to be heard.

We value diversity, champion equality, and challenge discrimination and harassment. We're here for everyone.

Citizens Advice Camden
Adviceline: 0300 330 1157
Mon - Fri 10am - 4pm

Further information about all the services available from Citizens Advice Camden can be found on our website:

www.camdencabservice.org.uk



citizensadvice.org.uk

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Money Advice Project

Make Water Sense

- For residents in the areas of
- *Camden Town and Primrose Hill
 - *Canteloves
 - *Gospel Oak
 - *St Pancras and Somers Town

- We can help you with
- *managing your finances including debts
 - *keeping up with your bills
 - *saving money



Who we are

Make Water Sense -Money Advice Project is a part of Citizens Advice Camden.

We offer Financial Capability and Debt Advice to people who live in the wards of Camden Town and Primrose Hill, Cantelowes, Gospel Oak, St Pancras and Somers Town.

We are a financial wellbeing service funded by Thames Water which includes helping you save money on your water and other bills.

What we can do

- We can help with applying for discounts on your water bills
- We can help you apply for funding to charitable trusts for help with water and other costs such as gas and electricity bills
- We can advise on any debt problem large or small, such as:
 - * Rent or Mortgage arrears
 - * Benefit Overpayments
 - * Fuel debts
 - * Credit Cards and Overdrafts
 - * Payday Loans
- We can check that your benefits are right
- We can advise you on ways to save money on your water and other utilities costs such as gas and electricity bills

Contact Us

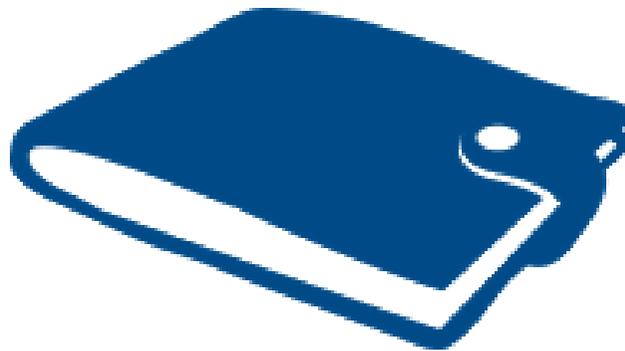
If you would like our help please contact us:

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141a Robert Street
London
NW1 3QT

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Help paying your water bill

Thames Water has grants, social tariffs and other schemes to help people save money on their bills.

- **Water Sure Plus** scheme provides a 50% discount on bills for qualifying customers. The discount may also be available to residents who pay their water rates direct to Camden Council.

- **Water Sure scheme** caps the charges for metered customers in receipt of certain benefits who either have three or more children of qualifying age or have somebody in the property with a medical condition which requires significant additional water usage.

- **Customer Assistance Fund** offers grants to help customers who cannot pay their bills and owe money on previous bills.

- **Thames Water Trust Fund** have grants available to help towards the cost of essential household items or other needs.

To check if you are eligible for any of these schemes please contact us. Our contact number is 02075543581.

More information about the schemes is also available from Thames Water.