

How to contact us – April 2020

During this lockdown period we are providing advice and support to Camden residents by telephone and online.

Even though our offices are temporarily closed, you can still speak to one of our advisers to get the help and support you need.

We are keeping our website www.camdencabservice.org.uk updated with how to get in touch. You can also complete the call-back request form on our website and we will call you.

Our Adviceline is open Monday to Friday 10am - 4pm

Call us on 0300 330 1157 (calls to this number cost the same as calling a local landline)

If you need help with Universal Credit please call us on -

*** Help to Claim** for advice about making new claims up until your first payment

Phone 0800 144 8 4444 (free number) **Mon to Fri 8am - 6pm**

Webchat visit <https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/> **on our website and click on the 'Talk to an Adviser' button half way down the page**

*** UC Support** for help maintaining your claim and problems including UC stopping, sanctions and appeals.

Phone 07765 293116 leave a message with your number or text and we'll call you back

Visit our website for details of all our services