

# How to handle rising energy and other costs

Tips to deal with price increases in your everyday essentials

## **Gas and Electricity**

- The cost of energy has risen and will go up again for many in October 2022. The government has announced **measures to help with the extra costs**. Information can be found <u>here</u>. If you'd like to know more email us at <u>financialcapabilityproject@camdencabservice.org.uk</u> or call 07425 015 033.
- □ Now available for many residents: Camden Council Tax Energy Rebate (including important discretionary support for Camden residents who don't fall into the main categories or who need further support). Information <u>here</u>.
- Check what tariff you are on. If you are on **a default tariff** (often called 'standard' tariff) it's usually worth staying on it because there aren't as many cheap deals available right now\*\*. This means the price you pay for gas and electricity will still go up but the price cap will limit how much you have to pay. Information <u>here</u>. If you are on **a fixed tariff** then the price per unit should stay the same for the moment; when you are approaching the end of the agreement you can check <u>here</u> for advice on your options.
- Can you **save money on your energy bills**? Information <u>here</u>
- Do you understand your energy bill and/or your usage? Are your gas and electricity bills correct? Based on readings or estimate? See <u>here</u> for more help and if on a prepay meter <u>here</u> and <u>here</u>. If estimate then can get accurate bills by providing current reading. See how to read a meter <u>here</u>.
- □ If you think your **energy bills are too high** there is information <u>here</u> about how to check if they are correct and for advice about what you can do to reduce them.
- □ Can you use less energy by cutting your use or making your home more **energy efficient**? There is information <u>on our website here</u> and the <u>Energy Saving Trust</u>. How much do your appliances cost? Check <u>here</u>.
- □ If you have energy arrears you may be able to get help from **energy support funds**. Check <u>here</u> and for how to deal with debts see <u>here</u>.
- □ Camden council offers free advice and tips on keeping well and warm as well as home **energy advice visits** and other support. See <u>here.</u>

## **Grants and Support Schemes**

- Are you in financial hardship and need help to pay for gas, electricity or food? There is help <u>from Camden council here.</u> You can also email us at <u>financialcapabilityproject@camdencabservice.org.uk</u> or call 07425 015 033.
- Do you need help with a **grant** from a charity? Search <u>here.</u>

## Maximise your income

- □ Check that you are claiming all the **benefits** that you are entitled to on <u>our website here</u> or <u>Turn to Us here.</u>
- □ If working and health/childcare permits– can you increase working hours? Find out what your **take home pay** could be <u>here</u> and check benefit amount <u>here</u>.
- □ You can check the <u>Check the National Minimum Wage calculator</u> to see if you are being **paid the right amount**.
- □ You can check if your tax code is correct and any possible **refund or allowances** <u>here</u>.
- □ If you are a single parent you can check if you can get some **Child Maintenance** <u>here</u>.
- □ You might be able to ask other people living or staying with you for **contributions to rent/mortgage**. If you have an extra bedroom you could consider <u>finding a lodger</u>.

## **Housing and Council Tax**

- □ Are you able to reduce your **council tax** bill through discounts or exemptions? Check <u>here.</u>
- □ Can you cut your **mortgage** costs? There is information <u>here on our website</u>
- □ Can you reduce your **rent** costs? Do you need a **Discretionary Housing Payment**? There is more <u>information about this here</u> and <u>here</u>.

#### Food

- □ If you need food you can find a food bank close to you <u>here</u> and find other food-giving organisations <u>here</u>.
- □ Check <u>here</u> for tips on cutting the cost of food shopping and planning meals on a budget.

#### Water

□ Check the <u>Consumer Council for Water website</u> to see if you'd save money by changing to a water meter and see <u>our website here</u> and <u>here</u> for other ways of **reducing your water costs**.

## Landline, TV, Internet and Mobiles

- □ Can you **switch** your telephone, TV, internet or mobile provider for a better deal? See <u>information here</u> on what to think about before changing your provider.
- You may be eligible for social tariffs such as BT Home Essentials Broadband, information <u>here</u>, Virgin Media Essentials Broadband, information <u>here</u>, Job Centre Flexible Support Fund, information <u>here</u>.

### **Health Costs**

□ Are you able to claim any **help with health costs** including optical, dentist and travel to hospital: <u>see here</u>.

### Children

- □ If you are expecting your first child or multiple birth and are on means tested benefits you may be eligible for a £500 **Sure Start Maternity Grant**. You can check <u>here.</u>
- □ You may be able to get **Healthy Start Vouchers** if you are pregnant and/or have children 4 years or younger. Check <u>here.</u>
- □ **Free school meals** for all Year 1 & 2 in Camden. For Year 3 or above if you are on means tested benefits (dependent on your income). See <u>here.</u>

#### Travel

- □ Are you eligible for **discounts** on **TfL** public transport? Eg over 60, Disabled, Student, Apprentice, Jobseeker. Information <u>here</u>.
- □ If you have a disability you may be able to **reduce travel and parking** costs. See <u>here.</u>
- □ There are **other ways** you can <u>reduce your travel costs</u>.

#### Do you know where your money goes?

- □ You can use our **budgeting** tool, <u>on our website here</u>
- □ The Money Helper website has a <u>budget planner, budgeting guides</u> and <u>lots of calculators</u>.

#### **Further information**

You can **contact us** at <u>financialcapabilityproject@camdencabservice.org.uk</u> or call 07425 015 033 **for further information and advice.** 

**\*\***Information correct at time of writing April 2022. After this date check <u>here</u> for current guidance from Citizens Advice.