

How to contact us for advice

Call our Adviceline 0800 028 3146 Monday to Friday 10am - 4pm

Calls to our number are FREE. You do not need credit on your phone to call us.

Our website has a **Callback request form** that you can use to give us your contact details and **we will call you back**.

Our website also has details of all our services.

Visit www.camdencabservice.org.uk

If you need help with a new Universal Credit claim:

Please note the number and webchat below are only for advice about new Universal Credit claims. If you call about anything else, unfortunately they won't be able to help you and will refer you to our Adviceline number above.

Call our Help to Claim service

0800 144 8 4444 (free to call)

Mon to Fri 8am - 6pm

Webchat visit https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/ on our website and click on the 'Talk to an Adviser' button half way down the page